



Upstate Emergency Medicine
EMS Programs
550 E. Genesee Street
Syracuse, NY 13202

Tel 315.464.4851
Fax 315.464.4854

To: All CNY EMS Providers
Fr: Douglas Sandbrook, MA, NRP, EMS Liaison
Date: September 19, 2017
Re: Pediatric Resource – Medical Control

We are seeking your help to ensure the appropriate patient resources are utilized. We have had a number of instances where medical control requests and notifications of pediatric patients were made of the adult ED. This is not ideal, can be confusing, and lead to unnecessary delays in patient care. University Hospital Pediatric Emergency Department sees patients 19 years of age and younger. ***Medical control for all patients 19 years of age and under should be directed to the Pediatric Emergency Department.*** When contacting University Hospital's Pediatric Emergency Department via Onondaga County Fire Control please specify your destination as: ***Upstate Pediatrics.*** Dispatchers who are processing your phone patch likely do not know the age of your patient, your destination hospital, or disposition. If pediatrics' believes the patient should remain in the Adult ED for resuscitation, they will advise the incoming EMS crew to stay in the Adult ED and the appropriate resuscitation team will meet them there.

Again as a reminder, patients under 19 years of age will be directed to the pediatric ED.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Sandbrook", with a stylized flourish at the end.

Douglas Sandbrook MA, NRP
EMS Liaison